

New Computer Software Eliminates Downtime, Headaches and Expense for Businesses

Chicago, IL February 18, 2008 – Agility Networks, LLC has proven that its new computer monitoring software reduced clients' technology repair expenses by nearly one-third, while eliminating downtime through early detection of problem areas. With the rampant evolution of computer systems and their related issues, Agility Networks is implementing this software and its outsourced I.T. services in order to eliminate frustration and add value for small and mid-sized businesses.

The new software is deployed to computers, laptops, servers and all that is supported by a client's network. By providing round-the-clock monitoring capabilities, the software ensures proper network functions, and catches problems before they cause catastrophic circumstances, such as lost data or downtime.

"We've essentially unleashed thousands of canaries in the coal mines of our clients' systems," said Chandler Denny, Agility's founder and president. "This keeps our entire organization focused on management, not reaction, of the client's system. When you spend less time chasing problems and more time providing peace of mind for your customers, you'll gain a better reputation and more empowered consultants."

In conjunction with the software's ability to eliminate low-level problems, Agility's high-level consultants and business acumen also account for the substantial drop in clients' expense.

Joette Murray has been a senior network consultant at Agility for three years. Since implementing the new software on her clients' networks, she has seen a significant decrease in hours billed to her clients, as well as her own travel times and expenses.

When Murray recently received a call from Kim Pierce of ALFA International, a global network of independent law firms, about a login issue, she was able to fix the problem almost instantly. "I couldn't get on site right away, but I was able to log on to the computer remotely and solve the problem without traveling to the client," says Murray. "Kim had an unusable laptop before lunch and a working one when she got back."

Pierce adds, "Joette used to be here a solid four hours every three weeks to maintain the network. Now we are running more smoothly and only need routine maintenance on our systems once per month and rarely for four hours."

According to data measured over the past seven months, clients that have implemented the new software are happier than they have ever been, experience far fewer emergencies, and are dramatically improving their bottom line.



Agility Networks, LLC, is the technology advocate for small and mid-sized businesses in the Chicago land area. Since 1994, Agility has maintained its focus on providing technology-related services and solutions. By developing long-term relationships with clients, Agility has facilitated prudent growth and efficient management of client's technology assets. Agility is a Microsoft Gold Certified Partner (the highest level of Microsoft recognition) and holds high-level partnerships with industry leaders such as IBM, HP, and Cisco.